SETULost

Will Gusackova

AURIMAS RIMKUS  
Sun Zheng chew

Year 2

Contents

[Overall Introduction to Project 2](#_Toc31114932)

[Product Vision 2](#_Toc31114933)

[Features 2](#_Toc31114934)

[Personas 2](#_Toc31114935)

[What is a Persona? 2](#_Toc31114936)

[Persona 1 2](#_Toc31114937)

[Persona 2 2](#_Toc31114938)

[Persona 3 2](#_Toc31114939)

[Scenarios 2](#_Toc31114940)

[What is a Scenario? 2](#_Toc31114941)

[Scenario 1 2](#_Toc31114942)

[Scenario 2 2](#_Toc31114943)

[Scenario 3 2](#_Toc31114944)

[User Stories 2](#_Toc31114945)

[What is a User Story? 2](#_Toc31114946)

[User Story 1 2](#_Toc31114947)

[User Story 2 2](#_Toc31114948)

[User Story 3 2](#_Toc31114949)

[User Story 4 2](#_Toc31114950)

[User Story 5 2](#_Toc31114951)

[User Story 6 2](#_Toc31114952)

[Prototype 2](#_Toc31114953)

[What is a Prototype? 2](#_Toc31114954)

[Tool used to create Prototype (say if you found it easy to use or not briefly!!!) 2](#_Toc31114955)

[URL or Screen Shots (not all some) 2](#_Toc31114956)

# Overall Introduction to Project

## Product Vision

**FOR** Staff, students and visitors, **WHO** have lost their belongings in Setu campus, **THE** SETULost is a non-profit helpline website **THAT** collect the lost belongings found in college and help the owner in reclaiming it.  
**UNLIKE** other lost and found services such as ***FindMyLost***, SETULost operates exclusively in campuses in Waterford. SETULost incorporates an auction system, which allows items to be auctioned off to fund the website, only if an item has not been reclaimed in 3 months. In the case that the item is found, the owner can leave a token of gratitude for the person who found the item.  
**OUR** website also enables users to upload pictures of found items and assist owners in reclaiming their items with a reclaim form.  
Additionally, the website also contains a GPS navigation panel to help users find their way around campus.

## Features

**Lost and Found App for SETU**

**Purpose:** A non-profit helpline website to help people reclaim lost belongings found on campus.

**Designed for:** Lost their items in Setu campus, includes Staff, students and visitors.

**Services:** Helpline, Auction page who didn't claim the item within two months, Non-profit, Registration for notification for lost electronics.

**Competitors/ Similar Apps:** FindMyLost, ReclaimHub, NotLost.

FindMyLost: **Good Features:**

* Registration / sign up
* Reward
* Notifications
* Messaging system

FindMyLost: **Bad Features:**

* Not local
* Business based
* Overcrowded features, over whelming for the user.

**All features of SETULost:**

* **Campus-Specific:** Operates exclusively within Setu campuses in Waterford, unlike other services like FindMyLost.
* **Auction System:** Items that are not reclaimed within 3 months are auctioned off to fund the website.
* **Gratitude Tokens:** Owners can leave a token of gratitude for the person who found their item.
* Item Upload: Users can upload pictures of found items to help reunite them with their owners.
* **Reclaim Form:** A form is provided for owners to claim their lost items.
* GPS Navigation: A GPS panel to help users navigate around the campus.
* Sponsors: Sponsors can sponsor rewards for the users.
* **Helpline Chat:** For users who are stressed about the lost item.
* **Messaging / comment section:** For user communication
* **Notifications:** Notifications for the user to be notified immediately.

# Personas

## What is a Persona?

## Persona 1

## Persona 2

## Persona 3

# Scenarios

## What is a Scenario?

## Scenario 1

## Scenario 2

## Scenario 3

# User Stories

## What is a User Story?

## User Story 1

## User Story 2

## User Story 3

## User Story 4

## User Story 5

## User Story 6

# Prototype

## What is a Prototype?

## Tool used to create Prototype (say if you found it easy to use or not briefly!!!)

## URL or Screen Shots (not all some)